

**Q. Can I get to my property?**

We always try to maintain access to properties, but the very nature of the work means that it will cause some inconvenience.

At times, we may have to control access to your property or business, which may include asking you to wait for a period of time while we complete a task.

Our site traffic operatives and surfacing crews will always assist you as far as possible.

**Q. I have an appointment on one of the closure days, will I be allowed access?**

If you have an appointment, please ask for the Chargehand on site who will be able to arrange for access/egress. Please allow extra travelling time for the appointment.

**Driving through the works area**

It is important that you comply with the site speed limit, usually 10mph, and take extra care.

When driving on a temporary road surface you must watch out for:

- Workforce and machinery in the road
- Raised ironworks, such as manhole covers and frames
- Ramps where surfacing layers have been laid
- Stockpiles of materials

**Adverse weather conditions**

The county programme is weather dependent and the scheme may be delayed or cancelled if there are poor weather conditions.

This work is part of a £15million investment into Dorset's roads. The road surface along this stretch of road needs to be renewed as it is in a poor condition.

We need to complete these works now to keep the roads safe for the travelling public.

**Q. Have the bus companies and emergency services been told?**

The emergency services and bus companies are notified about the closure so they are able

to make alternative arrangements. However, emergency access will always be maintained.

**Q. During the works will I be able to park on the road?**

During the road closure there will be no on-street parking available. However, when the road is open you will still be able to park outside your property.

**Q. What is the work?**

The old surface will be removed and then a new surface will be laid

The material will be very hot when applied and stick to footwear and vehicle tyres – please do not walk or drive on surfaces without speaking to the person in charge of the works.

For safety and to ensure a quality finish of the surface, pedestrians and animals must not be allowed onto the finished surface until it has cooled – this will take around two hours during winter months and up to four hours during warmer weather.

Unfortunately, the work we carry out is unavoidably noisy. This is most apparent at night, but we endeavour to keep the noise to a minimum.

If any emergencies occur, please phone 01305 221020 and your message will be passed on to the relevant person.

Yours faithfully

**Dorset Highways**  
Dorset County Council